



MD Collect Global Terms & Conditions Policy

Terms of Service: The following terms and conditions will constitute a legal agreement between you the provider and MDCG. Any breach of these terms shall constitute a breach of contract and could lead to immediate termination of the agreement.

1. Customization: Prior to using the software, user must complete the Customization Form. Codes and pricing must be verified before going live.
2. Updates: MD Collect Global (MDCG) maintains the rights to release updates to improve the performance of the software. Users will be notified in advance of updates and changes that may occur as a result.
3. Termination: MDCG maintains the right to terminate agreement and discontinue service without advanced notice. MDCG reserves the right to terminate this agreement immediately if client is in breach of any section of his agreement. Users of MDCG can cancel services at any time by submitting a written request to hello@mdglobalcollect.com
4. Transfer of funds: MDCG is responsible for billing the customer for services to be provided. If services are not provided, customer agrees not to hold MDCG responsible for any breach of duty or failure to provide services. MDCG cannot be held responsible for electronic errors associated with the transfer of funds to the physician.
5. Refunds: Any and all refunds will be the responsibility of the admitting physician once payment is received. Patients seeking refunds for incomplete service should seek reconciliation with the admitting physician and not MDCG. Immediate refunds prior to the initiation of service will be made within 14 business days of payment and will be reversed on credit/debit card used.
6. Limitations of Liability: MDCG is a billing and collection service and is not affiliated with any physician or hospital. All users of MDCG agree to indemnify MDCG for any liability resulting from admission and or treatment.

7. Discontinued services will be prorated from the day of your last payment. Outstanding payments for services rendered up to the cancellation date will be processed at the clients contracted rate.
8. By using or accessing MDCollectGlobal.com in any way, viewing or browsing you are agreeing to be bound by these Terms of Service.

Intellectual Property

9. MDCollectGlobal.com and all of its original content are the sole property of MDCollectGlobal.com and are fully protected by the appropriate copyright and other intellectual property rights laws. MDCG the MDCG Logo and the MDCG app and other trademarks are registered trademarks of MDCG and should not be used for any other purpose by any other individual other than the owners of MDCG.

Disclaimer

10. MDCG makes no claims as to the reliability of the software. MDCG cannot ensure that any files or data accessed during use of the software will be free of viruses or contamination. User agrees to not hold MDCG liable for any malware or viruses that may be downloaded as a result of using the software.

Privacy

11. All information collected during the use of MDCG will remain strictly confidential and will not be released to any third party without the expressed written consent of treating physician and patient.